

ArchiDynamics Software & Informatics Services - Cancellation / Refund Conditions

The BUYER has the right to withdraw within 7 days from the delivery of the physical products to be purchased from ArchiDynamics Software & Informatics Services to him or to the person/organization at the address indicated. In order to use the right of withdrawal, the SELLER must be notified by fax, e-mail, or telephone within this period and the product has not been used. However, in the software products, ArchiDynamics Software & Information Services is not subject to license cancellation and refund conditions due to the use of the right of withdrawal by specifying / not specifying any reason after the order payment, pursuant to the consumer rights law. (The right of withdrawal cannot be exercised after the license is acquired). Related consumer rights law article (Right of Withdrawal Article 8): Contracts on services delivered in electronic environment and software delivered immediately to the customer are not subject to the provisions regarding the right of withdrawal and their use.

As ArchiDynamics Software & Information Services, we deliver service/software to our customers electronically, therefore it is not physically possible to return it. Since our customers can easily keep a copy of the software without our knowledge once they have the software, there is no right of withdrawal due to a physical return. All our customers who place an order are deemed to have accepted the above-mentioned conditions in advance. Before ordering ArchiDynamics Software, all our customers can examine the software with all its features by following the numerous introductory videos and articles on our site and examining the tutorial videos, and beside they can contact easily our company for any pre-sales questions.

ArchiDynamics Software & Informatics Services

Regional Office for Asia-Pasific | Head Office

Sarıyer | İstanbul | Turkey

E-mail: info@archidynamics.com

Executive: Ilker Karadag

Mobile: +905446874477